

Never Miss Another Message!

Manage your voice mail messages from your e-mail, Blackberry, or anywhere you can connect to the internet with Call Xpress service features.

**It's instant and it's never been easier.
Contact the ICT Work Order Desk at
646-5999**

<p>Voice Mail Messaging Service</p>	<p>Voice mail service allows you to retrieve messages left on your desk phone with a security access code. A message waiting presentation light will flash on your desk phone to let you know a new message has arrived. Listen to your messages any time, on or off campus with enhanced sound quality for clarity and ease. Use the voice mail service system to manage your messages.</p>	<p>Available to faculty, staff and students for a nominal monthly service fee.</p>
<p>Simple Messaging Service (SMS)</p>	<p>Sends a duplicate copy of your voice mail messages to your email via a wave file attachment. SMS allows you to manage both your voice mail service and email accounts separately. <i>*Note: Voice mail service will be fully functional and the new message waiting presentation light will continue to flash your desk phone, unless messages are maintained or deleted by the user.</i> <i>Call Xpress Service Feature</i></p>	<p>Available to faculty and staff for a one-time set up fee equal to half hour labor charge.</p>
<p>Unified Messaging Service (UMS) for Microsoft Exchange</p>	<p>Voice mail messages are sent directly to your email exchange account or Blackberry mobile device. UMS stores your original voice mail message on the exchange server and not on your desk phone. Therefore, a new message waiting presentation light will NOT flash on your desk phone. UMS allows you to manage your voice mail messages along with your email messages through one familiar user interface - Microsoft Outlook. Voice mail messages will be indicated by an attachment icon and noted in the subject line. Listen to your messages any time and in any order. New tools and icons will be included to help you manage your voice mail messages using the Web Manager that can be accessible from any web browser. <i>Call Xpress Service Feature</i></p>	<p>Available to faculty and staff with a purchase of a license for nominal fee, a one-time set up fee equal to an hour labor charge.</p>