

FAQ NPAPI

Q: NPAPI is being de-supported by many browsers. What is Ellucian doing to support browsers going forward for Banner INB and Oracle Forms?

As long as NPAPI is supported by a browser, we will continue to test and support our Banner Oracle Forms-based releases, including INB, on that browser. As long as the browser is supported by Oracle Forms and Reports 11gR2, we will continue to test and support our Banner Oracle Forms-based releases according to the supported configurations as documented by Oracle. All Banner XE applications (9.x versions) and all Banner transformed pages will be supported in current releases of Chrome, Firefox, Safari and MS Edge according to our published browser support policy. We will also continue to support IE 10 and 11 for Banner INB to allow customers to share a common browser across administrative applications. At this time, Banner INB will only be supported on IE 10 and IE 11 for as long as Microsoft continues to support this browser. Please refer to [Microsoft's Internet Explorer FAQ](#) where Microsoft states: Internet Explorer 11 will be supported for the life of Windows 7, Windows 8.1, and Windows 10.

Q: Will Ellucian support the Chrome browser for Oracle Forms-based applications?

All Banner XE applications (9.x versions) and all Banner transformed pages will be supported in current releases of Chrome, Firefox, Safari and MS Edge according to our published browser support policy. As of Chrome version 45 (September 2015), the Google Chrome browser does not support NPAPI, which impacts plugins of all types, including Java, which is required for Banner INB. This is no longer a supported configuration for any Oracle 11g Forms-based application, including Banner INB. Ellucian advises customers to use Internet Explorer 11 until Banner XE is fully implemented on campus.

Q: Will Ellucian support MS Edge for Oracle Forms-based applications?

All Banner XE applications (9.x versions) and all Banner transformed pages will be supported in current releases of Chrome, Firefox, Safari and MS Edge according to our published browser support policy. The MS Edge browser does not support NPAPI. This is not a supported configuration for any Oracle 11gR2 Forms-based application, including Banner INB. Ellucian advises customers to use Internet Explorer 11 until Banner XE is fully implemented on campus.

Q: Will Ellucian support Firefox for Oracle Forms-based applications?

All Banner XE applications (9.x versions) and all Banner transformed pages will be supported in current releases of Chrome, Firefox, Safari and MS Edge according to our published browser support policy. Mozilla announced last Fall that by the end of 2016, Firefox will no longer support NPAPI plugins. For as long as Firefox does support NPAPI, we will continue to test and support Firefox for our Banner INB releases. However, once Firefox drops support for NPAPI, Ellucian will no longer be able to support it. Ellucian advises customers to use Internet Explorer 11 until Banner XE is fully implemented on campus.

Q: Recently, Oracle announced that Java 9 will remove support for the Java browser plugin. What does this mean for Banner INB?

Ellucian is currently focused on full support of Java 8 JDK across all our products. The Java 8 End of Public Updates is currently documented at September 2017 or later. Ellucian's support for Java 9 is yet to be determined.